

Greva d.o.o.
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Contract termination - refund within 14 days

In case of conclusion of a distance contract, the consumer has the right to inform the trader, within 14 days of receipt of the goods, on termination of the contract without giving the reasons for his decision. The only cost to the consumer in terms of cancellation is the direct cost of returning the goods. Please inform us on the intended return of goods by sending such info to info@feelfree-outdoor.com. You can send us a cancellation notice together with refund form or a statement clearly showing that you are withdrawing from the contract. The consumer is deemed to have submitted the withdrawal statement in due time if it was sent within the time limit set for withdrawal from the contract. The burden of proof in terms of exercising the right to withdraw is on the consumer. The company must perform refund of the amount immediately or no later than 14 days after receiving the cancellation notice. Learn more about the contract cancellation terms at: <https://www.feelfree-outdoor.com/terms>

Order Data

Order No.: _____

Order Date: _____

Date of Receipt of Goods: _____

Customer Information

Name and surname: _____

Street and number, ZIP code: _____

Phone: _____

Email: _____

IBAN no. to which refund will be made: _____

Return Type

Return of goods (termination of the contract)

Note:

Location and Date: _____

Customer Signature: _____